

Emergency Telephone Numbers in Spain & the Costa Blanca

Pan-European emergency number: calls to 112 are free from any telephone (mobile/cellular or fixed-line). The operator will put you in contact with the emergency service that you require.

Emergency Service Numbers	
Pan-European emergency number	112
Ambulance Service (<i>Ambulancia</i>)	061
National Police (<i>Policía Nacional</i>)	091
Local Police (<i>Policía Municipal</i>)	092
Civil Guard (<i>Guardia Civil</i>)	062
Fire Service (<i>Bomberos</i>)	080
Medical emergencies on the Costa Blanca	085

Calls from SOS phones on main roads and motorways are free. Other emergency calls are charged at a reduced rate.

Helplines and Emergency Numbers

Costa Blanca Emergency Contacts	
Health & Pharmacy Information (<i>Infosalud</i>)	Tel: 900 161 161
Anti-Poison (<i>Urgencias Toxicológicas, Servicio Permanente</i>)	Tel: 915 620 420
Red Cross (<i>Cruz Roja</i>)	Tel: 902 222 292
Crisis Line (<i>Teléfono de la Esperanza</i>)	Tel: 965 131 122
Drugs (<i>Fundación de Ayuda contra la Drogadicción</i>)	Tel: 900 161 515
Spanish HIV/AIDS Foundation (<i>Fundación Anti-Sida de España</i>)	Tel: 900 111 000
Maritime Sea Rescue (<i>Salvamento y Seguridad Marítimo</i>)	Tel: 900 202 202
Costa Blanca Samaritans English-language Costa Blanca-based helpline provides free, confidential emotional support Open: Monday to Friday, 20:00-24:00	Tel: 902 88 35 35
Traffic Information (DGT)	Tel: 900 123 505

Emergency Doctor	Tel: 1003
Emergency Vet: Veterinario Marina Alta (Denia))	Tel: 965 784 038
Emergency Hospitals Hospital General Universitario de Alicante	Tel: 965 938 300
Ambulance Service	Tel: 965 114 676
Telephone line problems	Tel: 1002

Women's Helpline

24 hour helpline	Tel: 900 580 888
Javea	Tel: 965 794 142
Domestic Violence & Abuse (<i>Mujeres Maltratadas</i>)	Tel: 900 100 009

Blood Transfusions

- **Alicante Transfusion Centre** (*Centro de Transfusión de Alicante*)
At: Carretera Nacional 332 Km. 87, 03550 San Juan **Tel:** 965 688 112
Open: Monday to Saturday 09:00-14:00

Glossary of Emergency Words & Terminology

Accident	<i>Accidente</i>
Ambulance	<i>Ambulancia</i>
Emergency	<i>Urgencia</i>
Emergency services	<i>Servicios de urgencia</i>
Emergency Health Services	<i>Servicio de Salud-urgencias</i>
Civil Guard	<i>Guardia civil</i>
Doctor	<i>Médico</i>
Fire Service/Brigade	<i>Bomberos</i>
First Aid Posts	<i>Casas de Socorro</i>
Heart attack	<i>Ataque cardiaco/Infarto</i>
Medical Centres	<i>Centros Médicos</i>
Pharmacy	<i>Farmacia</i>
Samaritans	<i>Teléfono de la Esperanza</i>
Serious Illness	<i>Enfermedad Grave</i>

Understanding the Police Services

National Police (*Policía Nacional*): cover mainly urban areas across Spain. Their duties include dealing with terrorism, national security, protecting national and international dignitaries and combating crime with a national impact (spread across different regions).

Civil Guard (*Guardia Civil*): is a military force that operates mainly in rural areas and is responsible for dealing with robberies, drug offences, murders and fatal traffic accidents.

Local Police (*Policía Municipal*): cover towns and cities. In general they deal with traffic control and offences, lost property and crimes such as muggings and neighbourhood disputes.

<i>Local Police contact numbers</i>	
Denia	Tel: 965 780 190
Javea	Tel: 965 790 081